

2022 Annual Report



Owen Sound & North Grey Union Public Library



Members = 9,010

Library Visits = 139,866

Circulation = 273,897

In Library Use = 21,624

Info Assistance = 25,241

Adult & Youth Programs / Classes = 378

Attendance = 8,016

Board Room Bookings (Sept.-Dec.) = 68

Auditorium Bookings (Apr.-Dec.) = 208

Technology Use = 50,558

Online Outreach = 278,623

New Materials = 6,825

Books Loaned (ILLO) = 1,836

Books Borrowed (ILLO) = 1,425

Library To Go Visits = 261

Holds Filled = 23,937

TD Summer Readers = 230

TD Summer Reading Books = 4,217





From the Chair

We started 2022 with a new ten-year Union Library Agreement freshly signed by our three municipal partners. I'd like to thank the Townships of Chatsworth and Georgian Bluffs and the City of Owen Sound for believing in the continued value of our wonderful "Union" library and finding the ways and means to ensure its future for all of us. With the new agreement, we can focus on working together on library services, programs and new initiatives, some of which began in 2022.

We celebrated the successful launch of the new OPEN card, a cultural partnership with the Tom Thomson Art Gallery, Billy Bishop Museum and Marine and Rail Waterfront Museum. This innovative membership program provides the holder access to all of the resources they require from the library, as well as access to the other three cultural institutions. There has been an increase in attendance at all sites since the launch of the shared card. Indeed, library membership has increased by over 20% from December 2021 to December 2022.

Other accomplishments in 2022 include the launch of our new library catalogue, the new virtual branch/library website, database clean-up, new photocopiers/printers, Wi-Fi lending, an increase in community outreach and the addition of new online resources such as Kanopy. Considering our small staff size, the library provides an amazing breadth of programming and services.

I thank you, our valued patrons for your continued support of the library. It is an honour for the Board to work on your behalf, to ensure the long-term viability of our wonderful library. It was my pleasure to serve again as Board Chair during 2022. I thank vice-chair Esra Samli for providing vital continuity and leadership as the year concluded. I also extend thanks to our municipal partners, board members, community donors and our professional staff for their support, commitment and service.



Website: www.owensound.library.on.ca

Catalog: www.osngupl.b1bl1ocommons.ca



Facebook: www.facebook.com/OSNGUPL

Youtube: www.youtube.com/channel/UCEn3eIU MN6jo-fOZLsCj1Yg

Instagram: www.instagram.com/OSNGUPL

MISSION: Building generations of readers

VISION: The Library respects its legacy, cultivates future opportunities, enriches community life and inspires personal growth

Board & Management

Richard Thomas: Board Chair - Councillor, Owen Sound (January - November)

Esra Samii: Board Vice-Chair - Owen Sound Representative (Chair: December)

Elizabeth Thompson: Treasurer - Councillor, Chatsworth

Rhonda Brown: Owen Sound Representative

Rosemary Buchanan: Georgian Bluffs Representative

Bob Droine: Owen Sound Representative

Frank Emptage: Meaford Public Library Representative

Melanie Middlebro': Councillor, Owen Sound (December)

Nancy Shaw: Owen Sound Representative

Ryan Thompson: Councillor, Georgian Bluffs

Tim Nicholls Harrison: CEO | Chief Librarian

Nadia Danyluk: Deputy Chief Librarian

Lindsey Harris: Administrative & Facilities Manager

Dale Albrecht: Technical Services Manager



2022 Financial Summary

Revenues

Municipal Support	1630925
Provincial Support	75980
Federal Support	10986
Other Grants	10000
Library Revenues	149782
Donations	29772
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Expenses

Staffing	1483936
Collections	185704
Operations	247493
Special Projects	82930
Endowment Contribution	1138
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	-93756
Net Operating Expenses for the Year	

Contributions from Reserves

94889

Operating Surplus for the Year

1133

2022 Highlights

New Catalog: We launched <https://osngupl.bibliocommons.com>, our new modern and more accessible online catalog. We worked with the Ontario Library Consortium and Bibliocommons to make the transition from our old catalog as smooth as possible for our public who benefit from a more engaging online experience.

Website Development & Launch: Our website is our virtual library branch, open 24 hours every day, all year. With the addition of our new digital engagement tools and the new online catalog, the library took on the significant task of redeveloping our online website. Staff did much of the work in-house with the support of Banja Solutions and a group of co-op students from the Library Technician program at Seneca College. Staff and public engagement sessions were held during the six-month design and development phase. We launched www.osngupl.ca before the year end to excellent reviews from our community. Kudos to our staff for taking on this project as costs associated with external vendors were too prohibitive for us to be able afford a new site.

Development of the OPEN Team: As the OPEN Team, the four cultural institutions have been working together to enhance programming and service delivery to benefit our shared public. For example, through our partnership with the Tom, OPEN card users have [reciprocal access to nearly 100 art galleries across Ontario](#). Initiatives have included the launch of the OPEN card <https://www.opencard.ca/> program for local residents, the development and promotion of a pollinator corridor utilizing some of our outdoor spaces, and planning and delivering programs and services together.

Celebration of Life - Andrew Armitage: The “come and go” memorial for Andrew Armitage on July 17th was well received. We were pleased to be able to celebrate the life of a beloved friend, colleague, mentor, librarian, author, book reviewer, historian, canoeist, nature lover, prolific reader and “The Georgian Bay Explorer”.

Celebration of Life - Stephen Hogbin: The Library was pleased to be part of the Celebration of Life for celebrated artist and woodworker Stephen Hogbin on September 17th and 18th. We were one of eight venues across the city that showcased Stephen’s life and work. We are honoured that Stephen chose to design and build the wonderful public desks for us in 2019. It is a true legacy project for our community.

Staffing Changes in 2022 We extend sincere thanks to Joanne Green, Information Services Specialist, for her thirteen years of service and wish her the very best as she begins retirement. We welcome Stephanie Park, Public Services Assistant and Sydney Wright-Brown, Learning Facilitator to the library. We congratulate Rebecca Steer, Public Services Assistant - ILLO on her new role. We welcome Shelving Assistants (Pages) Sydney Pettit and Lindsay Schlonies to the library.