

Owen Sound & North Grey
Union Public Library
Services & Programs

Owen Sound & North Grey
Union Public Library
Services & Programs March 2021

Owen Sound & North Grey
Union Public Library
Services & Programs May 2021

Service Update
The Library will be following provincial COVID-19 guidelines. Curbside pickup service will be available.

Pickup
Library patrons can place holds on materials for pickup. We will be sure to call you back.

Notification
Notification that holds are available to be picked up will be available while the lockdown continues.

Hold
Holds not collected within 7 days of notification will be passed to the next person on the waiting list.

Online Reservations
The Library is offering online reservations for materials. We will be sure to call you back.

Library Fines
The Library is forgiving all overdue fines while we continue to follow provincial COVID-19 guidelines.

**Owen Sound & North Grey
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Services & Programs February 2021**

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Annual Report

LIBRARY NEWS
OwenSound.Library.on.ca | 519-376-6623

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From the Chair

Looking back at 2021, I want to recognize the incredible efforts of the staff and board as we worked diligently to provide exceptional library services to the citizens of North Grey, while navigating the constantly changing circumstances related to the pandemic. Whether it was developing and launching programs such as the "smile" button campaign and the vaccine receipt printing help or it was offering new resource to borrow... our hard-working library team demonstrated creativity and commitment to our community.

The foremost achievement in 2021 must be the successful negotiation and ratification of a new ten-year Union Library Agreement. I commend our municipal partners; the Townships of Chatsworth and Georgian Bluffs and the City of Owen Sound for believing in the continued value of our wonderful "Union" library and finding the ways and means to ensure its future for all of us. Special thanks to the negotiating committee members from all three municipalities, my colleagues on the library board and senior library staff for the tremendous effort given to this endeavor. It was truly a pleasure to accomplish this significant achievement together.

Other accomplishments in 2021 included the launch of our new library catalog, the introduction of our library app, the design refresh of our newsletter, and the addition of new online resources such as LinkedIn Learning. Considering our small staff size, the library provides a startling breadth of programming and services.

I thank you, our valued patrons for your continued support of the library. It is an honour for the Board to work on your behalf, to ensure the long-term viability of our wonderful library. I extend thanks to our municipal partners, board members, community donors and our staff for their support, commitment and service.



Website: www.owensound.library.on.ca

Catalog: www.osngupl.bibliocommons.ca



Facebook: www.facebook.com/OSNGUPL

Youtube: www.youtube.com/channel/UCEn3eIUMN6jo-f0ZLsCjIYg

Instagram: www.instagram.com/OSNGUPL

MISSION: Building generations of readers

VISION: The Library respects its legacy, cultivates future opportunities, enriches community life and inspires personal growth.

Library Board

Richard Thomas: Board Chair - Councillor, Owen Sound

Esra Samli: Board Vice-Chair - Owen Sound Representative

Elizabeth Thompson: Treasurer - Councillor, Chatsworth

Rhonda Brown: Owen Sound Representative

Rosemary Buchanan: Georgian Bluffs Representative

Bob Droine: Owen Sound Representative

Frank Emptage: Meaford Public Library Representative

Nancy Shaw: Owen Sound Representative

Ryan Thompson: Councillor, Georgian Bluffs



Senior Management

Tim Nicholls Harrison: CEO / Chief Librarian

Nadia Danyluk: Deputy Chief Librarian

Lindsey Harris: Administrative & Facilities Manager

2021 Financial Summary

Revenue		Expenses	
Municipal Support =	1,656,254	Staff =	1,316,1870
Provincial Support =	75,980	Collections =	164,7463
Library Revenue =	92,038	Operations =	327,8687
Reserves =	56,424	Special Projects =	84,0483
Donations =	20,054	Surplus =	7,901
Total =	\$1,900,750	Total =	1,900,750

Municipal support includes funding from the municipalities of Chatsworth, Georgian Bluffs, Owen Sound and the Meaford Public Library.

2021 Statistics

Members: 7,452

Visits: 66,149

Materials Borrowed: 232,373

Questions Answered: 16,834

Programs: 203

Program Attendance: 3,363

Public Computer Sessions: 1,670

Wifi Sessions: 27,598

2021 Author Visits



Carolyn Fisher, Jennifer McGuire, Bombghiizhik Isaac Murdoch, Nathan Niigan Noodin Adler, Keeshig Spade & family, Neal Shannacappo and Richard-Yves Sitoski

2021 Highlights

We started 2021 with the Province of Ontario issuing a stay-at-home order in response to the pandemic, but allowing libraries to offer curbside services. We reopened to the public in March and then the Province issued an emergency brake in April and we were back to offering curbside services. Their roadmap to reopening in June allowed us to begin to add back services, but it wasn't until September that we saw a real reset. During the year, we improved the air purification and circulation within the building. We supported the public by assisting with the printing and laminating of over 3,000 vaccination receipts.

In response to the pandemic, we continued to offer most of our programming online, often using Zoom. One programming highlight was the launch of Poet Laureate Richard-Yves Sitoski's legacy project, *No Sleep 'Til Eden*, which utilized augmented reality to incorporate multimedia embedded in the book of poetry. Other programming highlights included our virtual OSMiCon, the summer reading program, seven author visits, the me and white supremacy book club, our storytime live sessions, the cozy kids and caregivers book club, the book club with a twist, our sketch circles, the Scientists in Schools program and our adult poetry contest.

In 2021, we added more e-resources including LinkedIn Learning (formerly Lynda.com) for our patrons to be able to access anywhere 24 hours a day, every day. We launched a new OSNGUPL app for smart phones and tablets. The app helps library patrons to sign out materials, manage their account, access eBooks and eAudio through Libby, access Mango Languages, PressReader and LinkedIn Learning and access our social media.

2021 Highlights - 2

Another highlight was the transition to our new online catalog which is designed for enhanced user engagement and satisfaction. We also began work on the redesign of our library website.

We were pleased to improve not only our online collection, but our physical collection as well. In 2021, we loaned Chromebooks and Amazon Fire tablets, book bundles, Ontario Parks passes Grey Sauble Conservation Authority passes, radon detector kits, board games, jigsaw puzzles and poetry packs. We created take and make kits and storytime to go kits.

Internally we upgraded our telephone system, rebranded email system, enhanced our online banking and accounting systems and redesigned and refreshed our library newsletter process. We began discussions and development of our new "Open Card" which will be launched on May 18th, 2022.



Special thanks to all staff for the hard work, willingness to take on new challenges and commitment to delivering exemplary customer service. We have a talented and dedicated team at the Library. We would like to thank Chris Carmichael, Carolin Brooks, Laura Stirling, Debbie Davidson and Stephanie Welsford for their many contributions to the library. Best wishes on your future endeavors. We welcome Dale Albrecht, Jodi Burton-Scheifley and Suzanne Majzik to our team.

In December, all three municipal partners approved a new Union Library Agreement for 2022 through 2031. "Union" is a specific designation in the Ontario Libraries Act which means that the library is formed through the active co-operation of more than one municipality. Serving the municipalities of Chatsworth, Georgian Bluffs and Owen Sound, our library is the largest "union" library in Ontario by service area and population. For over 25 years, we have been fortunate to be able to demonstrate the commitment of our local municipalities to work together to ensure library services for their citizens. It truly is a highlight of 2021 to have this continue with the completion of a new ten-year agreement.

Lastly, we would like to thank you for supporting local library service as a patron. We strive to provide quality twenty-first century services to you. Please let us know how we can better serve your information, education and entertainment needs. Thank you for your continued enthusiasm and support!

Most Borrowed in 2021

Adult Services - Fiction

1. The Four Winds by Kristin Hannah
2. All the Devils Are Here by Louise Penny
3. A Time for Mercy by John Grisham
4. Where the Crawdads Sing by Delia Owens
5. Fair Warning by Michael Connelly

Adult Services - Nonfiction

1. Braiding Sweetgrass: Indigenous Wisdom, Scientific Knowledge and the Teachings of Plants by Robin Wall Kimmerer
2. A Promised Land by Barack Obama
3. Till Murder Do Us Part: True-crime Thrillers by James Patterson
4. The Answer Is: Reflections on My Life by Alex Trebek
5. The Splendid and the Vile: A Saga of Churchill, Family, and Defiance During the Blitz by Erik Larson

Adult Services - Magazine

1. People
2. The Economist
3. Canadian house and home
4. Vanity Fair
5. Canadian living

Adult Services - Audiobook

1. Beginner Ojibway language [sound recording] by Basil Johnston
2. Sooley [sound recording] by John Grisham
3. Saints for all occasions [sound recording] by J. Courtney Sullivan
4. The four winds [sound recording] by Kristin Hannah
5. Walk the wire [sound recording] by David Baldacci

Adult Services - DVD

1. Game of thrones. The complete 8th season [videorecording]
2. Age reversing workouts for beginners [videorecording]
3. News of the world [videorecording]
4. 1917 [videorecording]
5. Murdoch mysteries. Season 13 [videorecording]

Most Borrowed in 2021

Youth Services - Fiction

1. Dog Man. Fetch-22 by Dav Pilkey
2. Dog Man. Grime and punishment by Dav Pilkey
3. Dog Man. Mothering Heights by Dav Pilkey
4. Guts by Raina Telgemeier
5. Harry Potter and the chamber of secrets by J.K. Rowling

Youth Services - Nonfiction

1. Guide to Minecraft dungeons : a handbook for heroes by Stephanie Milton
2. Guinness world records
3. Minecraft : construction handbook by Matthew Needler
4. Fake news by Tom Jackson
5. Minecraft : beginner's handbook by Stephanie Milton

Youth Services - Magazine

1. Mad
2. Chirp
3. National geographic kids
4. Chickadee
5. Sports illustrated for kids

Youth Services - Audiobook

1. Magic tree house collection. Books 1-8 [sound recording] by Mary Pope Osborne
2. Little house on the prairie [sound recording] by Laura Ingalls Wilder
3. Matilda [sound recording] by Roald Dahl
4. Fish in a tree [sound recording] by Lynda Mullaly Hunt
5. Harry Potter and the sorcerer's stone [sound recording] by J. K. Rowling

Youth Services - DVD

1. Harry Potter and the chamber of secrets [videorecording]
2. Road to Avonlea. The complete 1st season [videorecording]
3. Harry Potter and the philosopher's stone [videorecording]
4. Road to Avonlea. The complete 2nd season [videorecording]
5. Road to Avonlea. The complete 4th volume [videorecording]

Most Borrowed in 2021

E-Content - Libby Book

1. Nomadland: Surviving America in the Twenty-First Century by Jessica Bruder
2. The Secret, Book & Scone Society by Ellery Adams
3. The Sentinel by Lee Child
4. Walk the Wire by David Baldacci
5. All the Devils Are Here by Louise Penny

E-Content - Libby Audiobook

1. Cold Mourning: Stonechild and Rouleau Mystery (unabridged) by Brenda Chapman
2. Butterfly Kills: Stonechild and Rouleau Mystery (unabridged) by Brenda Chapman
3. In Search of April Raintree (unabridged) by Beatrice Mosionier
4. The Law of Innocence (unabridged) by Michael Connelly
5. A Time for Mercy (unabridged) by John Grisham

E-Content - Libby Magazine

- | | |
|---------------------|--------------------|
| 1. You South Africa | 4. HELLO! Magazine |
| 2. Woman's World | 5. The New Yorker |
| 3. Us Weekly | |

E-Content - PressReader Newspaper

- | | |
|-------------------------|-----------------------|
| 1. Toronto Star | 4. Hamilton Spectator |
| 2. Owen Sound Sun Times | 5. The National Post |
| 3. Toronto Sun | |

E-Content - Mango Languages

- | | |
|----------------------------|----------------------|
| 1. Spanish, Latin American | 4. Chinese, Mandarin |
| 2. French | 5. Greek, Modern |
| 3. German | |

E-Content - LinkedIn Learning

1. Entrepreneurship Foundations
2. Photography Foundations: Composition
3. The Six Morning Habits of High Performers
4. How to Train Your Brain For Happiness
5. Drawing Foundations: Fundamentals