



MEDIA RELEASE

Bridge Library Technology Survey

Owen Sound, Ontario – Tuesday, April 1, 2026 – Is our technology helping you? The Library wants to know. April 1 – 30, 2026.

The Owen Sound & North Grey Union Public Library is participating in a province-wide library and technology initiative called Bridge. The Bridge survey collects direct feedback from users on their experiences with technology services from the Library. It helps assess service effectiveness, identify areas for improvement, and understand users' digital needs and preferences.

Members of the public are encouraged to share their thoughts on how they use the Library's technology services, whether it's accessing the Wi-Fi, using our 3D printer, or booking a tech appointment with a staff member.

The survey takes 3-5 minutes to complete, and the anonymous answers will help the Library gain valuable insights into the technology services that matter to users.

During the month of April, all members of the public are encouraged to complete the Bridge survey and help contribute to the Library's future. Complete the survey: <http://www.bridgetoolkit.com/survey/osngupl>

Dale Albrecht, Technical Services Manager says "We are excited to offer this survey to our users and look forward to the measurable outcomes that will result from public consultation. Thank you to the Toronto Public Library for the development and ongoing support of the Bridge initiative."

For more information contact 519-376-6623 x 3 or info@library.osngupl.ca

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For more information about the survey, contact Dale Albrecht dalbrecht@library.osngupl.ca or 519-376-6623 x 5216

Owen Sound & North Grey Union Public Library is located at: 824 1st Avenue West, Owen Sound, Ontario, N4K 4K4

For more information about Bridge, visit <https://www.bridgetoolkit.ca/>